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This document, and the content contained therein, can be used only for purposes relating to the ALCOLOCK™ ignition interlock program.

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- 1. Log in to the ALCOLOCK Communicator (ALC) application.
 - a. Click on the ALC shortcut on the desktop.

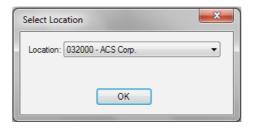


b. Enter your jurisdiction and login credentials.



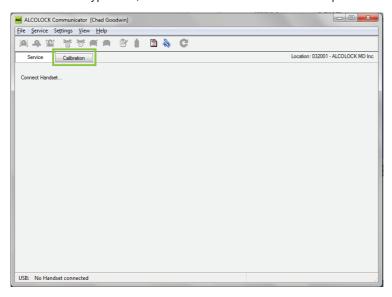
NOTE: Login credentials are case sensitive.

2. Select the appropriate service center (if applicable).

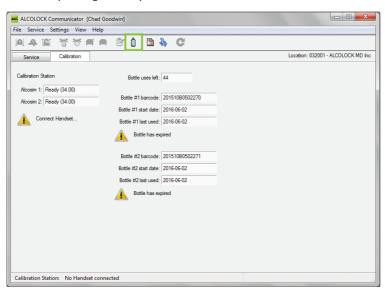


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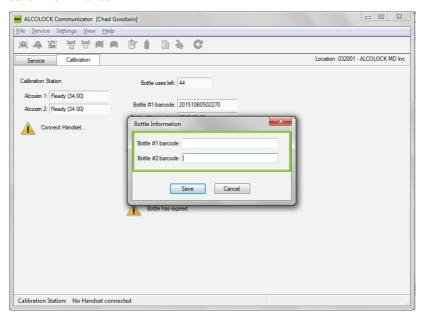
3. In the Service Type field, select Handset Return from the drop-down menu.



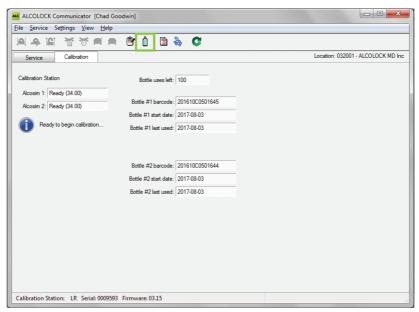
4. Select the Bottle icon to update the bottle information if it is out of date. If the bottles are not expired, go to step 6.



Using the scanner, scan the barcode of each bottle into the appropriate field. Click Save when finished.

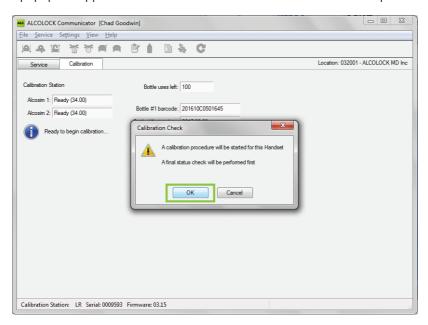


6. Connect the handset and select the Clipboard icon to start calibration.

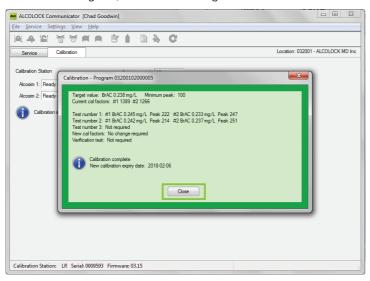


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7. A popup will appear. Click OK to confirm that calibration is to be completed.



8. If calibration is good, the box will turn green. Select Close.



9. If calibration is not good, the box will turn red and advise why the calibration failed.