

# ALCOLOCK™ GR

## ALCOHOL INTERLOCK



Ontario  
Compliance Guide

## **Federal Communications Commission (FCC) Disclaimer**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

To comply with Radio Frequency (RF) exposure requirements, a separation distance of at least 20 cm must be maintained between the antenna(s) of the Electronic Control Unit (ECU) and all persons.

This device complies with Part 15 of the FCC rules. Operations are subject to the following 2 conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operations

## **Industry Canada**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage, et
2. L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

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# INTRODUCTION

This guide contains information and requirements, specific to Ontario, for the operation of the ALCOLOCK GR alcohol interlock.

For instructions and general guidelines about the usage of the ALCOLOCK GR device, refer to your Instruction Manual.

***IMPORTANT: Before operating the ALCOLOCK GR device, you must read the complete contents of both the Instruction Manual and the Compliance Guide. Failure to comply with the information in this guide or in the Instruction Manual may result in a Program Violation.***

# IMPORTANT TERMS

## EARLY RECALL

The Handset will display Early Recall, with the recall number and the Service Lockout date.

The ALCOLOCK GR device will need to be reset by your Service Provider, at your additional expense, within **12 days (7 plus a 5 day grace period)**. You must call your Service Provider as soon as possible to arrange for an appointment before the Service Lockout date.

## IMMEDIATE RECALL

The Handset will display Immediate Recall, with the recall number and the Service Lockout date.

The ALCOLOCK GR device will need to be reset by your Service Provider, at your additional expense, within **5 days**. You must call your Service Provider as soon as possible to arrange for an appointment before the Service Lockout date.

## SERVICE LOCKOUT

A Service Lockout results from:

- Failure to respond to an Immediate or Early Recall past the Service Lockout date
- Failure to attend a scheduled service appointment and to arrange for a new appointment before the Service Lockout date (within 5 days)

The Handset will display Service Lockout, and the lockout date. The vehicle must be towed to the Service Centre at your additional expense.

# SERVICE PROVIDER/SERVICE CENTRE

The Service Provider is your most important resource for the successful completion of program. They are responsible for the installation, regular maintenance, and end-of-program removal of the ALCOLOCK GR system.

**IMPORTANT:** *You are solely responsible for contacting your Service Provider to schedule your service appointment within the deadline that is displayed on the Handset. This applies to recalls and regular service dates.*

## **Do not:**

- Wait for your Service Provider to contact you to schedule your service appointment
- Contact your Service Provider for non-program related vehicle issues or servicing

## **Do:**

- Contact your Service Provider for ALCOLOCK GR device related issues or emergencies
- Notify your Service Provider before working on your vehicle
- Book your service appointment within the time limit set on the Handset
- Arrive at least 15 minutes early to your service appointment

**REMEMBER:** *Your Service Provider is required to report all Program Violations to the Ministry of Transportation (MTO). A Program Violation may result in a deferral of the time the Alcohol Interlock condition remains on your driver's licence.*

## RETEST TIMES

Successive retests are required at random times while the vehicle engine is running. The first retest will occur within 5 minutes of starting the vehicle. Subsequent retests will occur at intervals of up to 45 minutes.

**NOTE:** For information about how to take a retest, refer to your *Instruction Manual*.

## SCHEDULED SERVICE DATES

Starting 7 days before the scheduled service date, after every retest, the display will indicate Service Due and the date and time that the vehicle is due for routine service. This message will also appear every time that the ALCOLOCK GR device is powered on, as well as for 5 minutes after the vehicle engine is shut off.

# PROGRAM VIOLATIONS

## 1. Tampering

In the Service Agreement, Tampering is defined as “any alteration to, interference with, or circumvention of, the Approved Ignition Interlock Device, or the installation or functioning of such device where such alteration, interference or circumvention has not been authorized by MTO or the Service Provider”.

In that context, Tampering also includes “the loss or destruction of an Approved Ignition Interlock Device, in whole or in part”. Without limiting the generality of this definition, the following are examples of Tampering:

- Cutting and/or disconnecting any of the wires between the Ignition Interlock and the vehicle
- Removal of the tamper seals from the interlock, interlock wiring, auxiliary flashing lamp or alarm horn
- Covering and/or disabling of the alarm horn or the auxiliary flashing lamp
- Unauthorized disconnecting of the vehicle battery from the interlock device for more than 15 minutes on a single occasion or 3 such events lasting 5 minutes or longer
- Hot wiring or push starting the vehicle
- Damage to or loss of the interlock, interlock wiring, auxiliary flashing lamp or alarm horn

**NOTE:** Should any Tampering occur as a result of work done by a certified auto repair facility, the Program Participant must bring a receipted invoice or work order to the Service Provider indicating Business Name, Vehicle, Work Done, Time in and Time out. Times of the violation must match the time of service on the invoice or work order. If a Program Participant is working on his/her own Vehicle, prior to notification to the Service Provider is required.



2. Failure to return to the Service Provider for inspection of the ALCOLOCK device and downloading of data for an interval greater than 70 days.
3. Failure to comply with the retest requirements to the extent that the alarm system is on for at least 3 minutes on 3 successive occasions during a monitoring period.

In addition to the above, if your are under the Reduced Suspension program, the following performance failures may result in the extension of participation in the program:

- Two initial failed tests above the permissible blood alcohol concentration (BAC) level at start-up
- Any two failed tests above the permissible BAC level
- Failed running retest above the permissible BAC level
- Missing a random running retest

**NOTE:** For more information, refer to "Terms and Conditions" in the Service Agreement.

# HANDSET MESSAGE REQUIREMENTS (LISTED ALPHABETICALLY)

The following is a list of screen messages that appear on the ALCOLOCK GR Handset. The messages are listed alphabetically for quick reference.

For more information about the general usage of the device, refer to your Instruction Manual.

MESSAGES	DESCRIPTION	WHAT TO DO
<b>Abort 15, 25, 35, 45, 50</b>	<ul style="list-style-type: none"><li>• Possible issue with the ALCOLOCK GR device.</li><li>• One Abort message per 100 breath tests is considered normal.</li></ul>	<ul style="list-style-type: none"><li>• Take another breath test.</li><li>• Call your Service Provider if aborts appear frequently.</li></ul> <p><b>NOTE:</b> Frequent consecutive aborts may result in an Early Recall 9.</p>
<b>Blow Harder</b>	<ul style="list-style-type: none"><li>• Breath sample pressure is below the minimum threshold at some point during the sample period.</li></ul>	<ul style="list-style-type: none"><li>• Blow moderately and consistently for the entire test (until the tone ends).</li><li>• Ensure mobile phone is off.</li></ul>
<b>Blow Longer</b>	<ul style="list-style-type: none"><li>• No breath sample detected for the last second(s) of the sample period.</li></ul>	<ul style="list-style-type: none"><li>• Blow for the entire test (until the tone ends).</li></ul>

<b>Blow Softer</b>	<ul style="list-style-type: none"> <li>Breath sample pressure is above the maximum threshold at some point during the sample period.</li> </ul>	<ul style="list-style-type: none"> <li>Blow moderately and consistently for the entire test (until the tone ends).</li> <li>Ensure mobile phone is off.</li> </ul>
<b>Blow Then Hum</b>	<ul style="list-style-type: none"> <li>Incorrect blow-then-hum configuration.</li> </ul>	<ul style="list-style-type: none"> <li>Blow with no hum for the first second of the test, and blow and hum for the remainder of the test (until the tone ends).</li> </ul>
<b>Early Recall 2</b>	<ul style="list-style-type: none"> <li>A breath test was passed, but the key was turned to the ON position for 3 minutes without starting the engine.</li> </ul>	<ul style="list-style-type: none"> <li>Call your Service Provider to arrange for an appointment before the Service Lockout date (within 12 days).</li> </ul>
<b>Early Recall 8</b>	<ul style="list-style-type: none"> <li>The vehicle battery was disconnected for more than three 5-minute events.</li> </ul>	<ul style="list-style-type: none"> <li>Call your Service Provider to arrange for an appointment before the Service Lockout date (within 12 days).</li> </ul>
<b>Early Recall 9</b>	<ul style="list-style-type: none"> <li>Appears after frequent and consecutive breath test aborts (due to incorrect hum technique, or a possible issue with the ALCLOCK GR device).</li> </ul>	<ul style="list-style-type: none"> <li>Call your Service Provider to arrange for an appointment before the Service Lockout date (within 12 days).</li> </ul>

<b>Early Recall 12</b>	<ul style="list-style-type: none"> <li>• Possible issue with the ALCOLOCK GR device.</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 12 days).</li> </ul>
<b>Early Recall 14</b>	<ul style="list-style-type: none"> <li>• The vehicle battery was disconnected for one event that lasted for more than 15 minutes.</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 12 days).</li> </ul>
<b>Hum Louder After Blow</b>	<ul style="list-style-type: none"> <li>• Hum tone not detected during the breath sample period.</li> </ul>	<ul style="list-style-type: none"> <li>• Hum louder and with a more constant tone.</li> </ul>
<b>Immediate Recall 5</b>	<ul style="list-style-type: none"> <li>• Did not respond to a Retest message for more than 6 minutes (visual and audible alarm activates after first 3 minutes, followed by Immediate Recall 5 after 3 more minutes).</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).</li> </ul>
<b>Immediate Recall 6</b>	<ul style="list-style-type: none"> <li>• Did not comply with a Pull Over, Turn Off Motor message for more than 6 minutes (visual and audible alarm activates after first 3 minutes, followed by Immediate Recall 6 after 3 more minutes).</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).</li> </ul>

<b>Immediate Recall 7</b>	<ul style="list-style-type: none"> <li>• Vehicle was started without passing a breath test (through hot wiring or push starting).</li> <li>• A Start Violation message appears for 10 seconds, followed by a Retest message.</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).</li> </ul>
<b>Immediate Recall 16</b>	<ul style="list-style-type: none"> <li>• Key left in the ON position for more than 6 minutes, before passing a breath test (visual and audible alarm activates after first 3 minutes, followed by Immediate Recall 16 after 3 more minutes).</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).</li> </ul>
<b>Invalid Sample 05</b>	<ul style="list-style-type: none"> <li>• Too much heat.</li> </ul>	<ul style="list-style-type: none"> <li>• Wait a few minutes and take the breath test again.</li> </ul>
<b>Invalid Sample 06</b>	<ul style="list-style-type: none"> <li>• Back flow issue (too much air going into the back vents of the Handset).</li> </ul>	<ul style="list-style-type: none"> <li>• Close windows, turn fans off and take the breath test again.</li> </ul>
<b>Lockout 05:00</b>	<ul style="list-style-type: none"> <li>• Failed a breath test or retest (first attempt).</li> <li>• A test cannot be taken (vehicle cannot be started) for 5 minutes.</li> </ul>	<b>WAIT:</b> Do not attempt another test with alcohol in your system. All breath test results are recorded.
<b>Lockout 15:00</b>	<ul style="list-style-type: none"> <li>• Failed a breath test or retest (after first attempt).</li> <li>• A test cannot be taken (vehicle cannot be started) for 15 minutes.</li> </ul>	<b>WAIT:</b> Do not attempt another test with alcohol in your system. All breath test results are recorded.

<b>Missed Service</b>	<ul style="list-style-type: none"> <li>• Missed scheduled service appointment.</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).</li> </ul>
<b>Pull Over, Turn Off Motor</b>	<ul style="list-style-type: none"> <li>• Failed a retest.</li> <li>• You have 3 minutes to move your vehicle to a safe location and turn the engine OFF (visual and audible alarm activates after 3 minutes, followed by Immediate Recall 6 after 3 more minutes).</li> </ul>	<ul style="list-style-type: none"> <li>• Pull over in a safe location and turn the engine OFF.</li> </ul>
<b>Restart Available</b>	<ul style="list-style-type: none"> <li>• Allows you to start the engine without a breath test for 3 minutes after the engine is off (helpful if the engine stalls). After that a Retest message appears.</li> </ul>	<ul style="list-style-type: none"> <li>• If the Restart Available message is still displayed, start the engine. If not, take a breath test.</li> </ul>
<b>Retest</b>	<ul style="list-style-type: none"> <li>• You have 3 minutes to pull over your vehicle in a safe location and take a retest (visual and audible alarm activates after 3 minutes, followed by Immediate Recall 5 after 3 more minutes).</li> </ul>	<ul style="list-style-type: none"> <li>• Pull over in a safe location and take a retest.</li> </ul>
<b>Service Due</b>	<ul style="list-style-type: none"> <li>• Appears on the Handset 7 days before a scheduled service appointment, as a reminder.</li> </ul>	<ul style="list-style-type: none"> <li>• Arrive at least 15 minutes early to the Service Centre for all scheduled service appointments.</li> </ul>

<b>Service Lockout</b>	<ul style="list-style-type: none"> <li>• The vehicle can no longer be driven.</li> <li>• The vehicle was not taken to the Service Centre within the set deadline provided on the Handset.</li> </ul>	<ul style="list-style-type: none"> <li>• The vehicle must be towed to the Service Centre at your additional expense.</li> </ul>
<b>Start Motor</b>	<ul style="list-style-type: none"> <li>• You passed a breath test.</li> </ul> <p><b>IMPORTANT:</b> <i>After passing a breath test, turning the key to the ON position for 1 minute without starting the engine, results in an ignition fault, which will result in an Early Recall 12.</i></p>	<ul style="list-style-type: none"> <li>• Start the engine and drive safely.</li> </ul>
<b>Start Violation</b>	<ul style="list-style-type: none"> <li>• Appears for 10 seconds after a vehicle was started without passing a breath test (through hot wiring or push starting).</li> <li>• Results in an Immediate Recall 7.</li> </ul>	<ul style="list-style-type: none"> <li>• Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).</li> </ul>
<b>Turn Off Key</b>	<ul style="list-style-type: none"> <li>• Appears when the Ignition key is turned to the ON position before passing a breath test.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn the key OFF immediately, and take a breath test.</li> </ul>

