

# ALCOLOCK™ GR

## ALCOHOL INTERLOCK



New Mexico  
Compliance manual

### **Federal Communications Commission (FCC) Disclaimer**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

To comply with Radio Frequency (RF) exposure requirements, a separation distance of at least 20 cm must be maintained between the antenna(s) of the Electronic Control Unit (ECU) and all persons.

This device complies with Part 15 of the FCC rules. Operations are subject to the following 2 conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operations

### **Industry Canada**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage, et
2. L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

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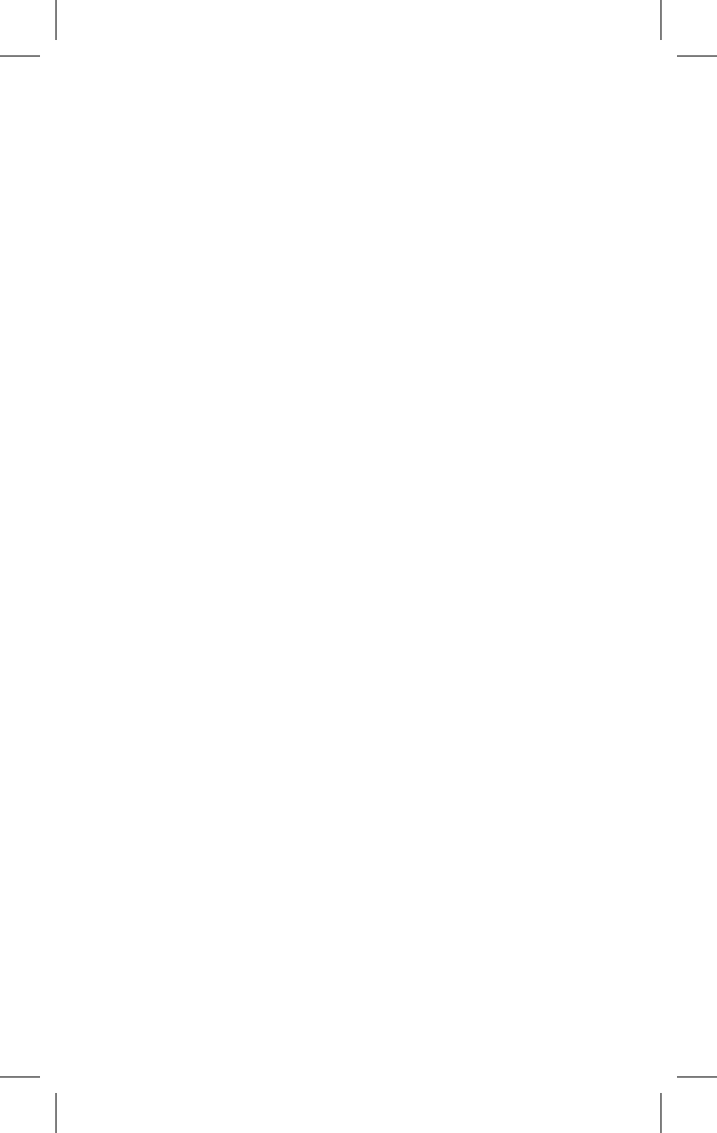
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For service inquiries, call the toll-free number (North America): 1-866-658-6374.

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## INTRODUCTION

This guide contains information and requirements, specific to New Mexico, for the operation of the ALCOLOCK GR alcohol interlock as required by the Ignition Interlock Program.

For instructions and general guidelines about the usage of the ALCOLOCK GR device, refer to your Instruction Manual.

***IMPORTANT: Before operating the device, you must read the complete contents of both the Instruction Manual and the Compliance Guide. Failure to comply with the information in this guide or in the Instruction Manual may result in a Program Violation.***

## IMPORTANT TERMS

### IMMEDIATE RECALL

The handset displays **Immediate recall**, a recall number and the Service Lockout date.

The ALCOLOCK GR device must be reset by your Service Provider, at an additional cost to you within **5 days**. You must call your Service Provider as soon as possible to arrange for an appointment before the Service Lockout date.

### SERVICE LOCKOUT

A Service Lockout results from:

- Failure to respond to an **Immediate recall** past the Service Lockout date
- Failure to attend a scheduled service appointment and to arrange for a new appointment before the Service Lockout date (**within 5 days**)

The handset displays **Service lockout**, and the lockout date. The vehicle must be towed to the Service Center at an additional cost to you.

## SERVICE PROVIDER

The Service Provider is your most important resource for the successful completion of the program. They are responsible for the installation, regular maintenance and end-of-program removal of the ALCOLOCK GR alcohol interlock.

***IMPORTANT: You are solely responsible for contacting your Service Provider to schedule your service appointment within the deadline displayed on the handset. This applies to recalls and regular service dates.***

### **Do not:**

- Wait for your Service Provider to contact you to schedule a service appointment
- Contact your Service Provider for non-program related vehicle issues or servicing

### **Do:**

- Contact your Service Provider for ALCOLOCK GR device related issues or emergencies
- Notify your Service Provider before working on your vehicle
- Book your service appointment within the time limit set on the handset
- Arrive at least 15 minutes early to your service appointment

***REMEMBER: Your Service Provider is required to report all Program Violations to the Administering Authority. A Program Violation may result in a deferral of the time the Alcohol Interlock condition remains on your driver's licence.***

## RETEST TIMES

Successive retests are required at random times while the vehicle engine is running. The first retest will occur within 15 minutes of starting the vehicle. Subsequent retests will occur at intervals of up to 45 minutes.

**NOTE:** *For information about how to take a retest, refer to your Instruction Manual.*

## SCHEDULED SERVICE DATES

The handset will display **Service due** after every retest if the ALCOLOCK GR alcohol interlock is 5 days away from a scheduled service date. The handset will also display the date and time that the vehicle is due for routine service. **Service due** will also appear every time the ALCOLOCK GR device is powered on, as well as for 5 minutes after the vehicle engine is shut off.

## PROGRAM VIOLATIONS

### 1. Tampering

Tampering is defined as “an unlawful act or attempt to disable or circumvent the legal operation of the ignition interlock device”. Without limiting the generality of this definition, the following are examples of Tampering:

- Cutting and/or disconnecting any of the wires between the ignition interlock and the vehicle
- Cutting and/or disconnecting the GPS antennae between the ignition interlock and the vehicle
- Removal of the tamper seals from the interlock, interlock wiring, or alarm horn
- Covering and/or disabling of the alarm horn
- Unauthorized disconnecting of the vehicle battery from the interlock device for more than fifteen (15) minutes on a single occasion or three (3) such events lasting five (5) minutes or longer



- Hot wiring or push starting the vehicle
- Damage to or loss of the interlock, interlock wiring, or alarm horn

***NOTE: Should any Tampering occur as a result of work done by a certified auto repair facility, the Program Participant must bring a receipted invoice or work order to the Service Provider indicating Business Name, Vehicle, Work Done, Time in and Time out. Times of the violation must match the time of service on the invoice or work order. If a Program Participant is working on his/her own Vehicle, prior to notification to the Service Provider is required.***

2. Failure to appear for a service visit within the five (5) day warning period.
3. Failure of six (6) initial breath tests within a period of three (3) hours.
4. Failure of ten (10) initial breath tests or random retests in any thirty (30) day period.
5. Removal or attempted removal of the ignition interlock.

***NOTE: For more information, refer to “Terms and Conditions” section in the Service Agreement.***

## HANDSET MESSAGE REQUIREMENTS (LISTED ALPHABETICALLY)

The following is a list of screen messages that appear on the ALCOLOCK GR handset. The messages are listed alphabetically for quick reference.

For more information about the general usage of the device, refer to your Instruction Manual.

MESSAGES	DESCRIPTION	WHAT TO DO
<b>Abort 15, 25, 35, 45, 50</b>	Possible issue with the ALCOLOCK GR alcohol interlock.  One <b>Abort</b> per 100 breath tests is considered normal.	Take another breath test.  Call your Service Provider if <b>Abort</b> appears frequently.  <b>NOTE: Frequent consecutive aborts may result in an Immediate recall 9.</b>
<b>Blow harder</b>	Breath sample pressure is below the minimum threshold at some point during the sample period.	Blow moderately and consistently until the tone ends.  Ensure that mobile phones are off.
<b>Blow longer</b>	No breath sample detected for the last second(s) of the sample period.	Blow until the tone ends.
<b>Blow softer</b>	Breath sample pressure is above the maximum threshold at some point during the sample period.	Blow moderately and consistently until the tone ends.  Ensure that mobile phones are off.
<b>Blow then hum</b>	Incorrect blow-then-hum configuration.	Blow without humming for the first second of the test, then blow and hum until the tone ends.

<b>Hum louder after blow</b>	The hum tone was not detected during the breath sample period.	Hum louder and with a more constant tone.
<b>Immediate recall 0</b>	When 10 non consecutive breath tests fail within a 30 day period.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 2</b>	A breath test was passed, but the key was turned to the ON position for 3 minutes without starting the engine.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 5</b>	Did not respond to a <b>Retest</b> for more than 6 minutes (visual and audible alarm activates after first 3 minutes, followed by an <b>Immediate recall 5</b> after 3 more minutes).	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 6</b>	Did not comply with a <b>Pull over, turn off motor</b> for more than 6 minutes (audible alarm activates after first 3 minutes, followed by an <b>Immediate recall 6</b> after 3 more minutes).	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 7</b>	<p>The vehicle was started without passing a breath test (through hot wiring or push starting).</p> <p><b>Start violation</b> appears for 10 seconds, followed by <b>Retest</b>.</p>	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).

<b>Immediate recall 8</b>	The vehicle battery was disconnected for 3 or more 5-minute events.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 9</b>	Appears after frequent and consecutive breath test aborts (due to incorrect hum technique, or a possible issue with the ALCOLOCK GR alcohol interlock).	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 12</b>	Possible issue with the ALCOLOCK GR device.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 14</b>	The vehicle battery was disconnected for an event that lasted for more than 15 minutes.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 16</b>	The key was left in the ON position for more than 5 minutes, before passing a breath test.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Immediate recall 27</b>	When 6 consecutive breath tests fail within a 3 hour period.	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Invalid sample 05</b>	Too much heat.	Wait a few minutes and take the breath test again.

<b>Invalid sample 06</b>	Back flow issue (too much air going into the back vents of the handset).	Close windows, turn fans off and take the breath test again.
<b>Lockout 05:00</b>	Failed a breath test or retest (first attempt).  A test cannot be taken (vehicle cannot be started) for 5 minutes.	<b><i>WAIT: Do not attempt another test with alcohol in your system. All breath test results are recorded.</i></b>
<b>Lockout 15:00</b>	Failed a breath test or a retest (after first attempt).  A test cannot be taken (vehicle cannot be started) for 15 minutes.	<b><i>WAIT: Do not attempt another test with alcohol in your system. All breath test results are recorded.</i></b>
<b>Pull over, turn off motor</b>	Failed a retest.  You have 3 minutes to move your vehicle to a safe location and turn the engine OFF (an audible alarm activates after 3 minutes, followed by <b>Immediate recall 6</b> after 3 more minutes).	Pull over in a safe location and turn the engine OFF.
<b>Restart available</b>	Allows you to start the engine without a breath test for 3 minutes after the engine is off (helpful if the engine stalls). After that, <b>Retest</b> appears.	If <b>Restart available</b> is still displayed, start the engine. If not, take a breath test.
<b>Retest</b>	You have 3 minutes to pull over your vehicle in a safe location and take a retest (an audible alarm activates after 3 minutes, followed by <b>Immediate recall 5</b> after 3 more minutes).	Pull over in a safe location and take a retest.

<b>Service due</b>	Appears on the handset 7 days before a scheduled service appointment.	Arrive at least 15 minutes early to the Service Center for all scheduled service appointments.
<b>Service lockout</b>	<p>The vehicle can no longer be driven.</p> <p>The vehicle was not taken to a Service Center within the set deadline provided on the handset.</p>	The vehicle must be towed to the Service Center at an additional cost to you.
<b>Start motor</b>	<p>You passed a breath test.</p> <p><b><i>IMPORTANT: After passing a breath test, turning the key to the ON position for 3 minutes without starting the engine, results in an ignition fault, which will result in an Immediate recall 2.</i></b></p>	Start the engine and drive safely.
<b>Start violation</b>	<p>Appears for 10 seconds after a vehicle was started without passing a breath test (through hot wiring or push starting).</p> <p>Results in an <b>Immediate recall 7.</b></p>	Call your Service Provider to arrange for an appointment before the Service Lockout date (within 5 days).
<b>Turn off key</b>	Appears when the Ignition key is turned to the ON position before passing a breath test.	Turn the key OFF immediately and take a breath test.

**NOTICE: This device detects non-compliance, circumvention and tampering.**

**Please contact the New Mexico Traffic Safety Bureau at 1-800-541-7952 if you have a complaint about the device or the service received from the service center operator.**

## **ALCOLOCK NEW MEXICO INC SERVICE CENTER LOCATIONS**

**TOLL FREE 1-888-771-1830**

### **ALCOLOCK NM Inc.**

3228 Richards Lane, Suite B  
Santa Fe, NM 87507  
PH: 505-428-0572

### **ALCOLOCK NM Inc.**

4800 Hardware Street NE, Suite A  
Albuquerque, NM 87109  
PH: 505-344-1749

### **ALCOLOCK NM Inc.**

4135 Jackie Road, Unit 103  
Rio Rancho, NM 87124  
PH: 505 962-0417

### **ALCOLOCK NM Inc.**

2777 Bloomfield Highway  
Farmington, NM 87401  
PH: 505-326-2614

### **Tire Center Plus, Inc.**

1165 El Paseo Road  
Las Cruces, NM 88001  
PH: 575-525-0851

### **Quick and Easy Tire & Lube, Inc.**

100 Spring Street  
Socorro, NM 87801  
PH: 575-835-3215

**Quality Motors Co., Inc.**

610 Grand Ave.

Las Vegas, NM 87701

PH: 505-425-6758

**Charlie's Paint and Body**

925 Martha Jean Drive

Belen, NM 87002-8515

PH: 505-864-4444







